



# CALLING FEATURES

## GET MORE OUT OF YOUR SERVICE WITH CUSTOM FEATURES

With so many different Calling Features to choose from, we've grouped them into four categories to make your selection easier! You may choose any number of custom Calling Features in any combination. Choose one or choose them all! All features are available for both residential and business customers.

### STAY IN TOUCH

#### **Voice Mail**

Enables you to receive messages when you are unavailable - even when you are on the phone.

#### **Voice Mail Notification Call**

Alerts you by calling a pre-assigned telephone number to tell you when you have a Voice Mail message.

#### **Voice Mail Paging**

Alerts you through your pager when you have a Voice Mail message.

#### **Three-Way Calling**

Enables you to place a second call while you are already on the phone so that you can add a third party to an existing conversation.

#### **Speed Call 8**

Enables you to create a personal list of up to 8 telephone numbers that may be dialed quickly by using an assigned code. Helpful for seniors or anyone who has trouble dialing or looking up numbers. Also, an efficient way to contact a list of specific people, such as committee members.

#### **Call Waiting**

Alerts you to incoming calls while you are on the phone.

#### **Call Return \*69**

Tells you the number of your last incoming call (whether you answered it or not), and will dial it for you automatically if you desire.

#### **Repeat Dialing**

Re-dials a busy number for you, then alerts you with a special ring when the number is no longer busy. Your call will be made automatically when you lift the handset.

### PROTECT YOUR PRIVACY

#### **Caller ID - Name & Number**

Identifies the name and number of callers before you answer your phone. TruVista has Caller ID equipment available.

#### **Deluxe Caller ID**

Identifies the name and number of callers before you answer your phone, or while you are on the phone. TruVista has Caller ID equipment available.

#### **Special Call Acceptance**

Lets you choose up to 12 callers who can ring your line when activated. All other callers will hear a message that you are not accepting calls at this time. Great for shift workers who sleep during the day!

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## **Call Screening**

Lets you choose up to 12 callers who can NOT ring your line when activated. These callers will hear a message that you are not taking calls at this time.

## **Call Rejection**

Blocks any call that does not come through with an identifiable number for Caller ID users.

## **BE IN CONTROL**

### **Personal Ringing**

Know whom the call is FOR as soon as the phone rings! Personal Ringing enables you to have up to three separate telephone numbers and directory listings on one phone service. Up to three numbers can share the same phone line, but each would have its own distinctive ring. Great for roommates, teenagers, live-in relatives or any multiple-member household!

### **Priority Ringing**

Know WHO is calling as soon as the phone rings! Create your own personal list of callers (up to 12). You will hear a special ring whenever anyone on your list calls. A great tool for caretakers of elderly, sick or disabled relatives. Or, use it for identifying any special callers — such as spouses, friends, parents or children.

### **Do Not Disturb**

Enables you to prevent incoming calls from ringing your phone. Can be easily turned on and off. Great for shift workers who sleep during the day. Other uses for Do Not Disturb are whenever you are home sick, whenever the baby is napping, or during dinner time with the family.

### **Toll Restriction with PIN Override**

Blocks the ability to dial long distance calls except with the use of a personal identification number (PIN). This is ideal for homes with children, teens, roommates, or frequent traffic. Please come to the TruVista office to sign up for this feature.

## **Call Hold**

Enables you to place a second call while maintaining an existing call to consult privately with both parties.

## **Warm Line**

Enables your phone to automatically dial a pre- designated number when you simply lift the handset and wait 5 seconds. Offers added security and safety for anyone who lives alone or lives in a household with children, the elderly, disabled persons or a sick relative. Use Warm Line to automatically call for help during an emergency.

## **FOLLOW-ME PHONE**

### **Call Forwarding**

Enables you to redirect all calls to another phone number; can be activated and deactivated from your location only.

### **Remote Activation of Call Forwarding**

Enables you to redirect all calls to another phone number; can be activated and deactivated from any location using a touch tone phone.

### **Call Forwarding Busy Line**

Redirects all calls to another phone number when your line is busy.

### **Call Forwarding No Answer**

Redirects all calls to another phone number when you do not answer your phone after a certain number of rings.

### **Preferred Call Forwarding**

Lets you to choose which callers can be forwarded to another number. You can create your own personal list of up to 12 telephone numbers. When activated, only the “preferred” callers on your list will be forwarded. All other calls not on your list will ring your line as normal.

### **Call Transfer**

Enables you to receive a call and send that call to another phone number, or add a third party to your existing conversation.

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